

Hard Shell Hosting Privacy Policy

This privacy statement and policy applies to the online electronic commerce services of:

Hard Shell Hosting (www.hardshellhosting.com)

Hard Shell Hosting has created this privacy policy for your information and protection. Hard Shell Hosting is committed to protecting your privacy. We believe that electronic security and customer privacy is necessary and therefore only use the personal information you provide to complete requested transactions and to create a more personalized experience for you, as outlined below.

Information and Its Use

The information you provide during registration is used only to provide you personalized services. Account information that you supply will only be used to process requested transactions or to contact you regarding a particular transaction or as part of our services. Hard Shell Hosting may use purchasing information to generate aggregate reports to help determine how to improve our customers' experience. This data is anonymous and for internal purposes only. Hard Shell Hosting will not disclose customer information to any outside organizations other than our agents or partners without prior consent of the customer, but may disclose user information to government and/or third parties if there is reason to believe the user is violating the terms and conditions of our company, or where otherwise required by law or by legal process.

The following may have access to the information collected on this site:

Ourselves and our agents/partners who are acting on our behalf to deliver or provide requested services. Partners or agents may only use supplied information for completing your request for services or delivery and are only provided the particular information required to complete the request. Your financial information provided for payment of services is never shared with any partner or agent outside of Hard Shell Hosting other than the secure financial institutions used to process the payment.

Domain registration requires the input of personal information for registration purposes. This information is made available to the public via the WHOIS database search of registrants. Information may include, but is not limited to, name, address, phone number and email address. Registration of all domain names, regardless of company used, requires accurate registration data. You can choose to safeguard this information by using a privacy services such as the "ID Protection" service provided by Hard Shell Hosting.

Cookies:

We use cookies to provide you with the best possible shopping experience. Hard Shell Hosting may collect information for any or all of the following purposes:

- The information is used to identify you while you shop, so that we can keep the items you have chosen in a 'shopping cart'.
- Performance data from your session will be used to improve the hardware and software used to provide this service.
- Data collected may be used to help us determine what additional features would be of benefit to you on this site.
- We may tailor the site experience specifically to you based on your current and past activities, which may include offering you products similar to those previously purchased or purchased by others.
- We may use information about you to tailor the site experience of another user that is similar to you, but without disclosing your identity or specific private information.
- We may use the contact information to contact you by postal mail or email to market products or services unless you specifically request otherwise.

Security:

Hard Shell Hosting uses security measures in order to protect from the loss, misuse and alteration of information under our control. All orders are transmitted over secure internet connections using SSL (Secure Sockets Layer) encryption technology.

How To Contact Us

Should you have other questions or concerns about these privacy policies, please contact us.

Hard Shell Hosting
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713-721-0059
contactus@hardshellhosting.com